

Bluegrass Water UOC,LLC

September 14, 2021

P.O. Box 790379

St. Louis, MO 63179

RE: Account# [REDACTED]

Customer Service:

RECEIVED

SEP 20 2021

PUBLIC SERVICE
COMMISSION

The quality of your water is unsatisfactory. I used to change water filters every six months. Now they need changed every six weeks.

We lost water pressure. I pulled the primary filter and it was plugged with mud. I replaced in and in three weeks it was plugged with mud again. These filters are not inexpensive. I removed the primary filter and three days later I had no pressure. The secondary filter was plugged with mud.

I have seen your workers digging on the side of Dunbar Road. There is still a cone there where they were digging. We cannot drink your water. We now have to purchase water for cooking and drinking.

Now with your mud laden water you seem fit to raise the monthly cost from \$22.79 to \$77.63. That is a 338% increase. How do you justify the increase when you water is loaded with mud?

You must have really pulled the wool over the Public Utilities Commission.

By copy to the Commission I hope we get better quality water. Our present water is non-drinkable.

We have the filters to show you if you care to respond to this untenable situation.

Sincerely,



Jerome A. Peirano

126 Cranfield Lane

New Concord, KY 42076

Cc: Kentucky Public Service Commission ✓